FIRST REGULAR SESSION

SENATE COMMITTEE SUBSTITUTE FOR

SENATE BILLS NOS. 207 & 245

95TH GENERAL ASSEMBLY

Reported from the Committee on Commerce, Consumer Protection, Energy and the Environment, March 12, 2009, with recommendation that the Senate Committee Substitute do pass.

TERRY L. SPIELER, Secretary.

0794S.04C

AN ACT

To amend chapter 407, RSMo, by adding thereto one new section relating to data security breaches.

Be it enacted by the General Assembly of the State of Missouri, as follows:

- 2 Section A. Chapter 407, RSMo, is amended by adding thereto one new
- 3 section, to be known as section 407.1500, to read as follows:
 - 407.1500. 1. As used in this section, the following terms mean:
- 2 (1) "Breach of security" or "breach", unauthorized access to and
- 3 unauthorized acquisition of personal information maintained in
- 4 computerized form by a person that compromises the security,
- 5 confidentiality, or integrity of the personal information. Good faith
- 6 acquisition of personal information by a person or that person's
- 7 employee or agent for a legitimate purpose of that person is not a
- 8 breach of security, provided that the personal information is not used
- 9 in violation of applicable law or in a manner that harms or poses an
- 10 actual threat to the security, confidentiality, or integrity of the
- 11 personal information;
- 12 (2) "Consumer", an individual who is a resident of this state;
- 13 (3) "Consumer reporting agency", the same as defined by the
- 14 federal Fair Credit Reporting Act, 15 U.S.C. Section 1681a;
- 15 (4) "Encryption", the use of an algorithmic process to transform
- 16 data into a form in which the data is rendered unreadable or unusable
- 17 without the use of a confidential process or key;
- 18 (5) "Health insurance information", an individual's health
- 19 insurance policy number or subscriber identification number, any
- 20 unique identifier used by a health insurer to identify the individual;

- 21 (6) "Medical information", any information regarding an 22 individual's medical history, mental or physical condition, or medical 23 treatment or diagnosis by a health care professional;
- (7) "Owns or licenses" includes, but is not limited to, personal information that a business retains as part of the internal customer account of the business or for the purpose of using the information in transactions with the person to whom the information relates;
- 28 (8) "Person", any individual, corporation, business trust, estate, 29 trust, partnership, limited liability company, association, joint venture, 30 government, governmental subdivision, governmental agency, 31 governmental instrumentality, public corporation, or any other legal or 32 commercial entity;
- (9) "Personal information", an individual's first name or first initial and last name in combination with any one or more of the following data elements that relate to the individual if any of the data elements are not encrypted, redacted, or otherwise altered by any method or technology in such a manner that the name or data elements are unreadable or unusable:
- 39 (a) Social Security number;
- 40 (b) Driver's license number or other unique identification 41 number created or collected by a government body;
- 42 (c) Financial account number, credit card number, or debit card
 43 number in combination with any required security code, access code,
 44 or password that would permit access to an individual's financial
 45 account;
- (d) Unique electronic identifier or routing code, in combination
 with any required security code, access code, or password that would
 permit access to an individual's financial account;
 - (e) Medical information; or

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- (f) Health insurance information.
- "Personal information" does not include information that is lawfully
 obtained from publicly available sources, or from federal, state, or local
 government records lawfully made available to the general public;
- (10) "Redacted", altered or truncated such that no more than five digits of a social security number or the last four digits of a driver's license number, state identification card number, or account number is accessible as part of the personal information.

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- 58 2. (1) Any person that owns or licenses personal information of 59 residents of Missouri or any person that conducts business in Missouri that owns or licenses personal information in any form shall provide 60 notice to the affected consumer that there has been a breach of security 61 following discovery or notification of the breach. The disclosure 62 notification shall be: 63
 - (a) Made without unreasonable delay;
 - (b) Consistent with the legitimate needs of law enforcement, as provided in this section; and
 - (c) Consistent with any measures necessary to determine sufficient contact information and to determine the scope of the breach and restore the reasonable integrity, security, and confidentiality of the data system.
- (2) Any person that maintains or possesses records or data containing personal information of residents of Missouri that the 72person does not own or license, or any person that conducts business 73 in Missouri that maintains or possesses records or data containing 7475personal information that the person does not own or license, shall 76 notify the owner or licensee of the information of any breach of security immediately following discovery of the breach, consistent with 78 the legitimate needs of law enforcement as provided in this section.
- 79 (3) The notice required by this section shall be delayed if a law 80 enforcement agency informs the person that notification may impede a criminal investigation or jeopardize national or homeland security, 81 82 provided that such request by law enforcement is made in writing or the person documents such request contemporaneously in writing, 83 including the name of the law enforcement officer making the request 85 and the officer's law enforcement agency engaged in the investigation. The notice required by this section shall be provided 86 87 without unreasonable delay after the law enforcement agency communicates to the person its determination that notice will no longer 88 impede the investigation or jeopardize national or homeland security. 89
- 90 (4) The notice required by this section shall be clear and 91 conspicuous. The notice shall at minimum include a description of the 92 following:
 - (a) The incident in general terms;
 - (b) The type of personal information that was obtained as a

- 95 result of the breach of security;
- 96 (c) The general acts of the business to protect the personal 97 information from further unauthorized access;
- 98 (d) A telephone number that the affected consumer may call for 99 further information and assistance, if one exists;
- (e) Contact information for consumer reporting agencies;
- 101 (f) Advice that directs the affected consumer to remain vigilant 102 by reviewing account statements and monitoring free credit reports.
- 103 (5) Notwithstanding subdivisions (1) and (2) of this subsection, 104 notification is not required if, after an appropriate investigation by the person or after consultation with the relevant federal, state, or local 105 agencies responsible for law enforcement, the person determines that 106 a risk of identity theft or other fraud to any consumer is not reasonably 107likely to occur as a result of the breach. Such a determination shall be 108 109 documented in writing and the documentation shall be maintained for 110 five years.
- 111 (6) For purposes of this section, notice to affected consumers 112 shall be provided by one of the following methods:
- 113 (a) Written notice;
- (b) Electronic notice for those consumers for whom the person has a valid e-mail address and who have agreed to receive communications electronically, if the notice provided is consistent with the provisions of 15 U.S.C. Section 7001 regarding electronic records and signatures for notices legally required to be in writing;
- 119 (c) Telephonic notice, if such contact is made directly with the 120 affected consumers;
- 121 (d) Substitute notice, if:
- a. The person demonstrates that the cost of providing notice would exceed two hundred fifty thousand dollars; or
- b. The class of affected consumers to be notified exceeds five hundred thousand; or
- c. If the person does not have sufficient contact information or consent to satisfy paragraphs (a), (b), or (c) of this subdivision, for only those affected consumers without sufficient contact information or consent; or
- d. If the person is unable to identify particular affected consumers, for only those unidentifiable consumers.

- 132 (7) Substitute notice under paragraph (d) of subdivision (6) of 133 this subsection shall consist of all the following:
- a. E-mail notice when the person has an electronic mail address for the affected consumer;
- b. Conspicuous posting of the notice or a link to the notice on the Internet web site of the person if the person maintains an Internet web site; and
- c. Notification to major statewide media.
- thousand consumers at one time pursuant to this section, the person shall notify, without unreasonable delay, the attorney general's office and all consumer reporting agencies that compile and maintain files on consumers on a nationwide basis, as defined in 15 U.S.C. Section 145 1681a(p), of the timing, distribution, and content of the notice.
- 3. (1) A person that maintains its own notice procedures as part of an information security policy for the treatment of personal information, and whose procedures are otherwise consistent with the timing requirements of this section, is deemed to be in compliance with the notice requirements of this section if the person notifies affected consumers in accordance with its policies in the event of a breach of security of the system.
- (2) A person that is regulated by state or federal law and that maintains procedures for a breach of the security of the system pursuant to the laws, rules, regulations, guidances, or guidelines established by its primary or functional state or federal regulator is deemed to be in compliance with this section if the person notifies affected consumers in accordance with the maintained procedures when a breach occurs.
 - (3) A financial institution that is:

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- (a) Subject to and in compliance with the Federal Interagency
 Guidance Response Programs for Unauthorized Access to Customer
 Information and Customer Notice, issued on March 29, 2005, by the
 board of governors of the Federal Reserve System, the Federal Deposit
 Insurance Corporation, the Office of the Comptroller of the Currency,
 and the Office of Thrift Supervision, and any revisions, additions, or
 substitutions relating to said interagency guidance; or
 - (b) Subject to and in compliance with the National Credit Union

- 169 Administration regulations in 12 CFR Part 748;
- 170 shall be deemed to be in compliance with this section.
- 171 4. The attorney general shall have exclusive authority to bring
- 172 an action to obtain actual damages for a willful and knowing violation
- 173 of this section and may seek a civil penalty not to exceed one hundred
- 174 fifty thousand dollars per breach of the security of the system or series
- 175 of breaches of a similar nature that are discovered in a single
- 176 investigation.

Unofficial

Bill

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